



# JOHN MOORE SPORTS

**INTERSPORT**

## Customer Returns Form

At John Moore Sports, we want our customers to be happy with their purchases. If for some reason, you aren't 100% satisfied with your goods, you can return your purchase at any time within 14 days of delivery providing all products are unused and in their original packaging and condition.

There is no need to phone us if you would like to make a return, simply follow the steps below:

- Complete the form below.
- Use the address on the following page and securely repackage your parcel including the returns form.
- Send your parcel back to us.

Once we are happy with the condition of the returned goods, you will receive your refund credit or cheque or exchange order (when in stock) within 30 days after you post the goods back to us.

**Please note – delivery charges will not be refunded.**

### Postage Charges

For any exchanged goods, there will be an additional postage charge of **£3.95\***. Please, refer to the returns form below for your preferred payment option and enter your details.

\*Please see the 'Delivery' section of our website for overseas (non-UK) postage charges.

**IMPORTANT: Any goods made to order or personalised can NOT be returned. Please see our Terms & Conditions for details.**

<b>Name</b>	<b>Address</b>
_____	_____
<b>Email</b>	_____
_____	
<b>Phone</b>	<b>Postcode</b>
_____	_____
<b>Date of original order</b>	<b>Country</b>
_____	_____

### Returns

Epos Code*	Description	Size	Reason for return	Qty	Price	Exchange**/ Refund Please, delete accordingly
						Exchange / Refund
						Exchange / Refund
						Exchange / Refund
						Exchange / Refund
						Exchange / Refund

\*See 'Description' field of order notification email      \*\*Provide details below for any items to be exchanged

**Exchanges** – if applicable please list replacement items below.

Description	Size	Qty	Price
Sub Total			
Post & Packaging			£3.95
<b>Total</b>			

Please debit my Visa / Mastercard / Maestro / Solo

Card Number

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Expiry Date

<input type="text"/>	<input type="text"/>	/	<input type="text"/>	<input type="text"/>
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Valid From

<input type="text"/>	<input type="text"/>	/	<input type="text"/>	<input type="text"/>
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Issue No.

<input type="text"/>	<input type="text"/>
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Security No. (last 3 digits on back of card in signature strip)

<input type="text"/>	<input type="text"/>	<input type="text"/>
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Signed \_\_\_\_\_

Date \_\_\_\_\_

# **John Moore Sports Returns**

**2 Argyle Street**

**Bath**

**BA2 4BA**

Date of original order: \_\_\_\_\_

Sender's address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_